

Privacy Policy

KAD Systems provides applications (“the Service”) to merchants who use Shopify to build and maintain their online store. This Privacy Policy provide detailed information on how data is collected, used, and shared when you install or use our apps with your Shopify store.

Personal Data We Process

When you install our apps, we are automatically able to access certain types of information from your Shopify account. See more detailed information in Shopify’s help docs.

In addition, we store the following personal information: Emails, names and location of our customers that are necessary for localized email notifications, reports, support, product updates and reminders.

How We Use Personal Data

We use the personal information we collect from you in order to provide the Service and to operate our apps. Additionally, we use the personal information to: communicate with you, optimize or improve the Service, provide you with information about our products, and handling software bugs or support requests.

Sharing Your Information

We do not share your Personal Information with any third parties. We may share your Personal Information to comply with applicable laws and regulations, to respond to a subpoena, search warrant or other lawful request for information we receive, or to otherwise protect our rights.

Security and Data Retention

We retain your Personal Information for one year or until you ask us to delete it. If you ask us to delete the Information, we may have to retain it to comply with other legal obligations, resolve disputes and enforce our agreements. We implement measures to secure your Information and to avoid risks of damage, loss of information and unauthorized access or use of information. However, these measures do not provide absolute information security.

Your Rights

If you are in the EU, you have the right to access, update or delete your Information and obtain a copy of your information we store on our systems and have us update, correct or delete it. You are also entitled to obtain your Information (excluding data obtained from other sources) in a structured,

commonly used and machine-readable format, and have the right to transmit those data to another data controller. If you wish to exercise any of these rights, contact us directly at support@kad.systems. You have a right to submit a complaint to the relevant supervisory data protection authority.

If you are in the EU, you can lodge a complaint to the supervisory authority under the General data Protection Regulations (“GDPR”), in particular in the Member State of your residence, place of work or where the alleged infringement of the GDPR occurred.

Age Of Consent

By using our apps, you indicate that you are at least 18 years of age or at least the age of majority in your state or province of residence to use the App.

Changes To The Privacy Policy

We may update this privacy policy at any time in order to reflect, for example, changes to our practices or for other operational, legal or regulatory reasons. If we make changes to this policy, we will notify you by email of updates, so that you are aware of information we collect, how we use it, and under what circumstances, if any.

Contact Information

If you would like to access, correct, amend or delete any personal information, or require any additional information about our privacy policy please contact us at support@kad.systems