

# Upsell System

## Installation

Install our application is very easy, you need to go to Shopify App Store, find our application and click "Add app". After completing these steps, our application will be ready to work.

Note, that you need to disable all similar applications before use.

## Uninstallation

Just go into the app listing admin area of your Shopify store, then click on the trash icon. After the application is deleted, all changes made to it in your store will be canceled.

## Setting up and using

When you first visit our application, the configuration wizard will open, which will show you how our application works. It will guide you step by step on the process of creating your first offer and will show you how to test it. You will need to make sure that the offer appears on the test cart page. If you see it, press "Yes" otherwise click on "No" to get help from the support or click on "Test again" to re-check your first offer.

The tab "**Dashboard**" allows you to monitor the performance indicators of your offers.

On the "**Offers**" tab you can create, edit and delete your offers, as well as check the statuses of your offers. Any offer can have one of four statuses:

- **active** - offer is active and shown to your customers
- **not enabled** - the offer is not active, because was disabled manually
- **out of stock** - the offer is not shown. If you see this status, you need to replenish the stocks of the offered products
- **error** - an error occurred, the offer is not shown. If you see this status, you need to click the offer and then click "Save" to fix.

On the "**Settings**" tab, you can manage the application and customize the type and display style that will be the same for all your members.

## Support work schedule

- Monday to Friday from 7:00 am to 3:00 pm GMT+0 London.
- iMessage(+7-919-221-52-12): response time up to 12 hours
- Chat and email: response time up to 1 day

# Version history

- **October DD, 2018** (0.1)
  - First realise version, basic functions.

<https://apps.shopify.com/upsell-system>